

# 78% say encryption is the most important feature in secure email

When healthcare leaders rank secure email features, encryption comes first.

## What we found

**78% of healthcare IT leaders say encryption is the most important feature in secure email.**

Encryption tops the list because it is the one control that protects PHI no matter who receives it. The problem is that encryption is only useful when it actually gets used.

## What it means for buyers



### Usage is inconsistent

Only 54% always encrypt outbound email containing PHI.



### Portals get in the way

48% always require recipients to log in to a portal to read encrypted email.



### Friction defeats the tool

86% say their email security tools create daily friction.

## WHY PAUBOX

# 100%

of outbound email is encrypted by default, secured at TLS 1.2 or higher.



### Encryption by default

Every outbound email is encrypted automatically, no exceptions to configure.



### No portals for recipients

Encrypted email arrives in the recipient's normal inbox.



### HITRUST certified

Annual third-party audit of every control.