

# Healthcare email security scores mature on all but one dimension




Across 170 healthcare IT leaders, seven of eight dimensions scored Proactive or Leading. Only encryption lagged, and that is where breaches start.

## What the benchmark shows

**Encryption scored 2.39 of 4, the only one of eight dimensions below Proactive.**

Paubox scored 170 healthcare IT leaders across eight maturity dimensions and mapped them to four tiers. Compliance posture, incident response, and staffing all landed Proactive or Leading. Encryption and recipient experience came last at 2.39, the dimension most directly tied to breach prevention.




## What it means for buyers

-  **One weak dimension carries the risk**  
Encryption and recipient experience scored 2.39 of 4, while the other seven averaged Proactive or Leading.
-  **The sample clusters at Proactive**  
0% scored Reactive, 11% Developing, 68% Proactive, and 21% Leading overall.
-  **The gap sits on the outbound path**  
The lowest-scoring dimension governs how PHI is encrypted and delivered to recipients.

## WHY PAUBOX

# 8,000+

healthcare organizations trust Paubox to secure every email they send and receive.

-  **Encryption on by default**  
Every outbound Paubox email is encrypted by default, secured at TLS 1.2 or higher.
-  **No portal, no friction**  
The patented Secure Message Center delivers encrypted email with no recipient login.
-  **HITRUST certified**  
Annual third-party audit of every control.